



Quicken for Mac 2016-2018

Conversion Instructions

Express Web Connect to Direct Connect

Introduction

As **First Florida Bank** completes its system conversion, you will need to modify your Quicken settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive.

To complete these instructions, you will need your login credentials for online banking and/or Direct Connect.

NOTE:

Express Web Connect uses the same User ID and Password as the **First Florida Bank** website. **Direct Connect** for **First Florida Bank** may require registration. Please contact your financial institution to verify your Direct Connect login information.

You should perform the following instructions exactly as described and in the order presented. If you do not, your online banking connectivity may stop functioning properly. This conversion should take 15–30 minutes.

Thank you for making these important changes!

Documentation and Procedures

Conversion Preparation

Backup your data file. For instructions to back up your data file, choose **Help** menu > **Search**. Search for **Backing Up**, select **Backing up data files**, and follow the instructions.

Download the latest Quicken Update. For instructions to download an update, choose **Help** menu > **Search**. Search for **Updates**, select "Check for Updates," and follow the instructions.

Optional task - Complete a final download **before 2:00 pm CT, 3/15/2019**

1. Select your account under the **Accounts** list on the left side.

Choose **Accounts** menu > **Update Selected Online Account**.

Repeat this step for each account (such as checking, savings, credit cards, and brokerage) that you use for online banking or investing.

Disconnect Accounts in Quicken on or after **3/25/2019**

2. Select your account under the **Accounts** list on the left side.

Choose **Accounts** menu > **Settings**.

Select **Troubleshooting** > **Deactivate Downloads**.

Repeat steps for each account to be disconnected.

Reconnect Accounts to **First Florida Bank - DC** on or after **3/25/2019**

3. Select your account under the **Accounts** list on the left side.

Choose **Accounts** menu > **Settings**.

Select **Set up transaction download**.

Enter **First Florida Bank - DC** in the **Search** field, select the institution name in the **Results** list and click **Continue**.

Enter your Direct Connect **User Id** and **Password** and click **Continue**.

If the bank requires extra information, enter it to continue.

NOTE Select "Direct Connect" for the "Connection Type" if prompted.

In the "**Accounts Found**" screen, associate each new account to the appropriate account already listed in Quicken. Under the **Action** column, select "**Link**" to pick your existing account.

IMPORTANT Do **NOT** select "**ADD**" under the action column unless you intend to add a new account to Quicken.

Select **Finish**.