

# mymobilemoney

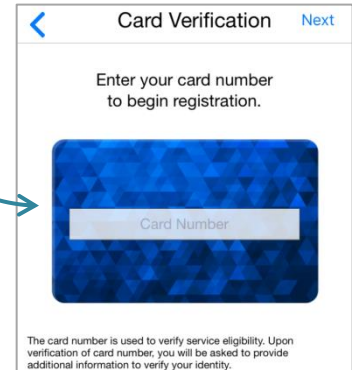
## Quick Reference Guide



### Getting Set Up

Visit iTunes® or Google Play™ and search for “My Mobile Money Access.” Download the app to your phone. Then follow these simple steps:

- Open the app and have your debit card handy
- Click the ‘Sign Up Free’ button
- You will be prompted to enter your card number
- On the next screen enter your CVV (the three-digit security code on the back of your card) and your expiration date to verify your identity. You may be asked to enter additional verification information.
- After you accept the app Terms and Conditions and the Privacy Policy, you will be asked for your email address, user name and password. You may choose to use your email address as your user name. You will also need to enter your full name.

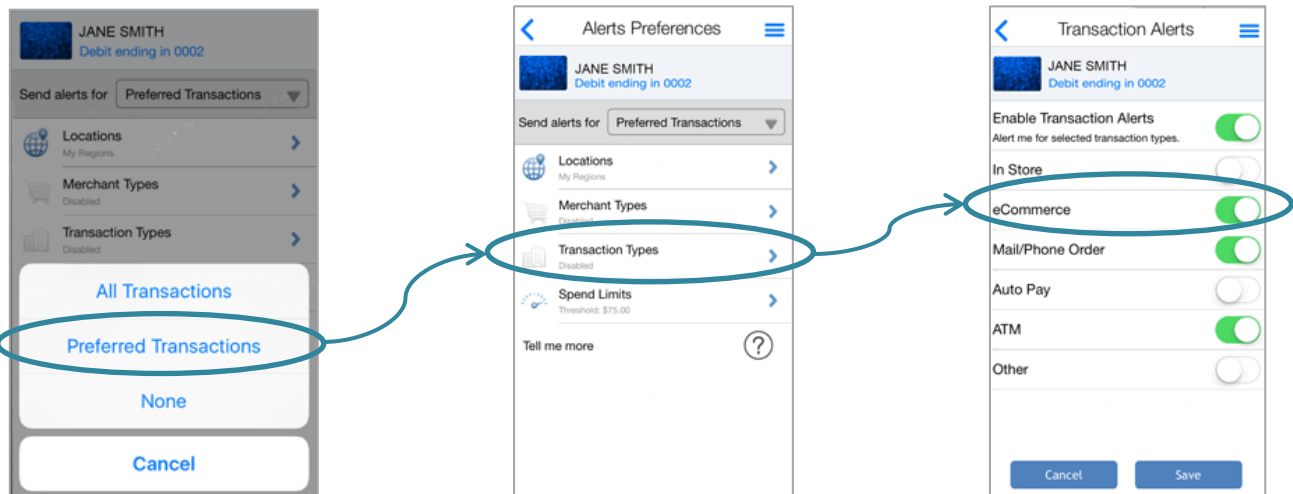


And that's it - you're ready to use My Mobile Money Access!

### Setting Alerts

If you want to receive alerts for certain transactions on your mobile device, choose the card you wish to set alerts for and then select **Alert Preferences**. If you want to alert on all transactions, click the ‘Send alerts for’ drop down and select ‘All Transactions.’

To set specific alerts, such as alerting for all online purchases, set ‘Alert Preferences’ to ‘Preferred Transactions.’ Then choose the type(s) of alerts you wish to set. In this example, select ‘Transaction Types’ as the alert criteria, and slide the button to ‘Enable Transaction Alerts’ and then choose ‘eCommerce’ to alert for all online purchases. Don't forget to ‘Save’ when you are finished setting alerts.



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### My Location and My Region

The My Mobile Money app gives you options for setting alerts based on the location of the card-present transaction. Although these options give you the flexibility to protect your card while traveling, you may still need to notify your financial institution of travel plans to ensure your card can be used while out of town.

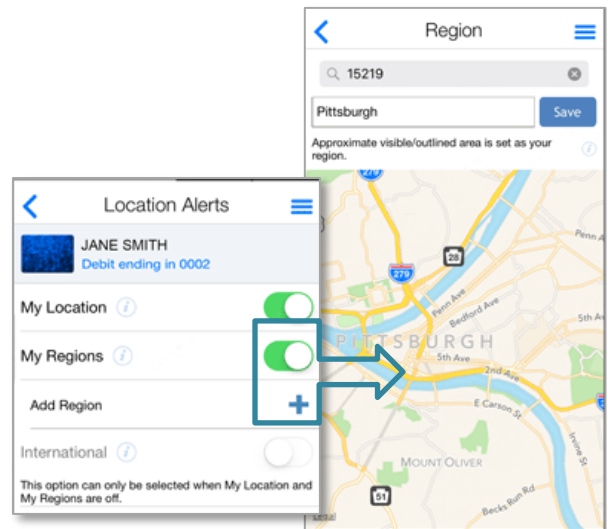
#### My Location

This option is based on the location of your smart phone. You must have location services enabled on your device for this feature to work. To activate, access 'Locations' from the Alert Preferences screen and swipe the 'My Location' function on.

If you select this option for alerts, you will receive an alert when your card is used outside of the location where your primary mobile device is located.

#### My Region

This option allows you to set up to three regions where your card may be used. Simply slide the 'My Regions' switch on and click the plus sign beneath it to add a region. You can enter in a zip code or use the map to zoom into a region. Give your region a title and hit 'Save.'

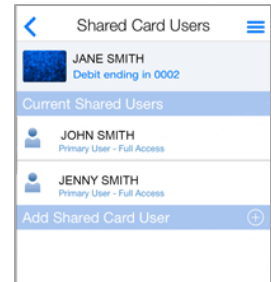


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### Shared Card Management

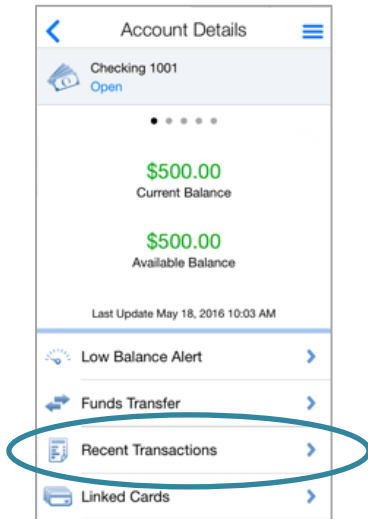
A card can be shared between multiple users. This situation occurs when multiple users register the same card under separate mobile user names. Primary users can also delegate their card to another user. The delegated user can then set alerts, depending on the access policies that the primary user defined. With full access, the delegated user has full alert capabilities for the card. With restricted access, the delegated user has a subset of the alert capabilities for the card.



Each shared user can set up their own separate alert preferences. (Note that all users receive alerts for denied transactions regardless of alert preferences.) Therefore, if one shared user turns the card off, all other users see the card status as 'Off' in their app.

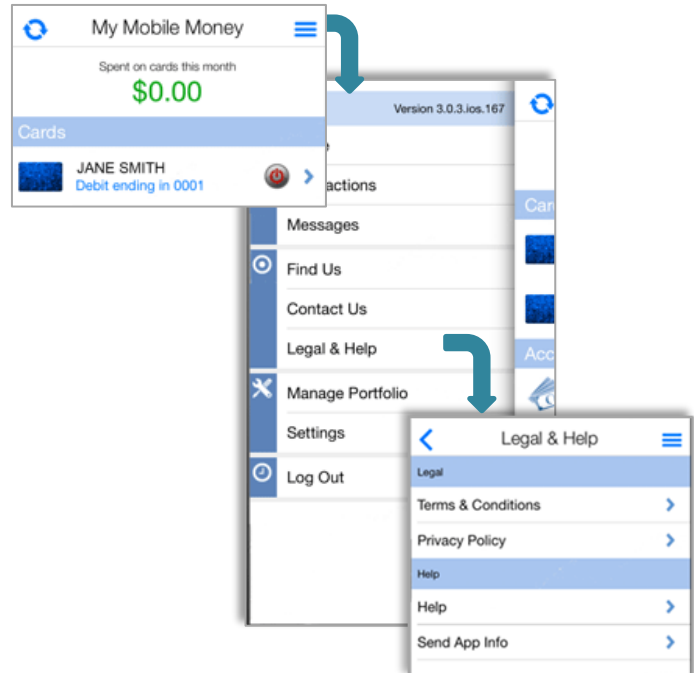
### Account Management

Need to keep tabs on the funds in your account? Simply tap on the account you want to view and then select an action, like 'Recent Transactions' to view details of the last few transactions you made.



### Need Help?

Find 'Help' by tapping the three lines in the upper right corner to display the app menu. Select 'Legal & Help' and then 'Help' again. This will show information helpful for the app page you are viewing.



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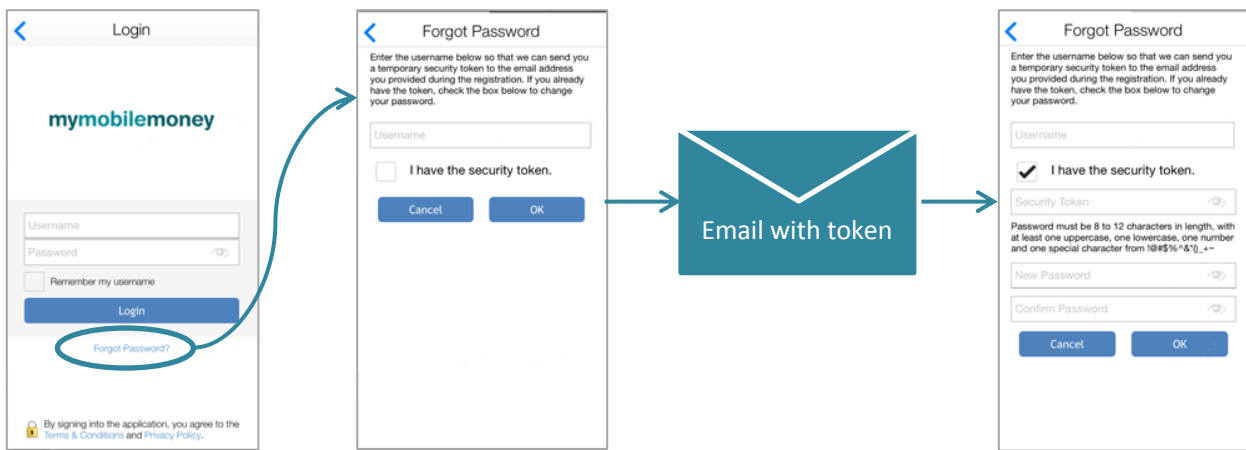
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### Forgotten Passwords

If you forget your password, tap the 'Login' button. Then choose 'Forgot Password'. Enter your username and click 'OK'. You will be emailed a password reset token to the email associated with your username.

Once you receive the email, revisit this 'Forgot Password' screen and check the box that says 'I have the security token' and enter in your token in the field that appears. You will then be able to reset your password.

Remember: your password reset token is only valid for a few minutes, so use it right away!



### Do Not Disturb

You may use the App's Do Not Disturb function to limit the alerts received on your mobile device for a specified time period.

Open the 'Main Menu,' and select 'Settings.' On the Settings Menu, toggle 'Do Not Disturb' to 'On' and then set a 'From' time, a 'To' time, and a 'Time Zone' and then select 'Ok.' Except for in-store and ATM transaction alerts, you will not receive any alerts during the specified time period.

